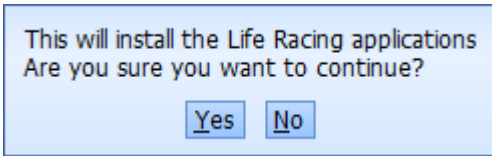


This document provides a step-by-step procedure for installing the system/software to ensure a consistent and successful setup. Whether this is a fresh Installation or an update of Life Applications, the latest general release software is available to be downloaded on our website in *DOWNLOADS* section under *SOFTWARE > PC SOFTWARE*.

This document also details methods of troubleshooting connection/software issues.

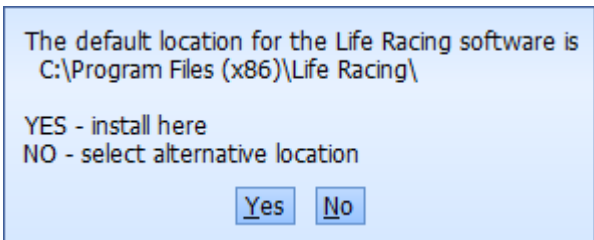
Installation Process

1. Before beginning the installation, ensure the following requirements are met:
 - a. Administrative access to the system
 - b. Stable internet connection
 - c. Minimum system requirements are satisfied
2. Download the latest software available on our website - [Downloads | Life Racing](#)
3. Extract the Installer from the .zip file (DO NOT RUN THE INSTALLER WHILE STILL COMPRESSED)
4. Right-click and click 'Run as administrator' on the Installer executable
5. LifeSetup will launch and confirmation is required to commence with Installation



This will install the Life Racing applications
Are you sure you want to continue?

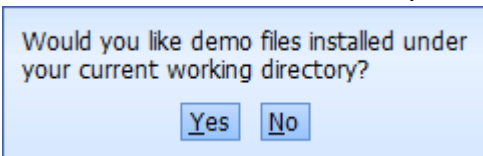
6. Click Yes if the default Installation location is to be used (RECOMMENDED)
Click No if an alternative location is to be used (DO NOT INSTALL ON ONLINE DRIVE/CLOUD LOCATION)



The default location for the Life Racing software is
C:\Program Files (x86)\Life Racing\

YES - install here
NO - select alternative location

7. LifeSetup will start the Installation of Ethernet drivers, Life Applications, sensor database, Identity files and registry keys relevant to the Installation file used
8. Demo files can be also Installed within the Install directory



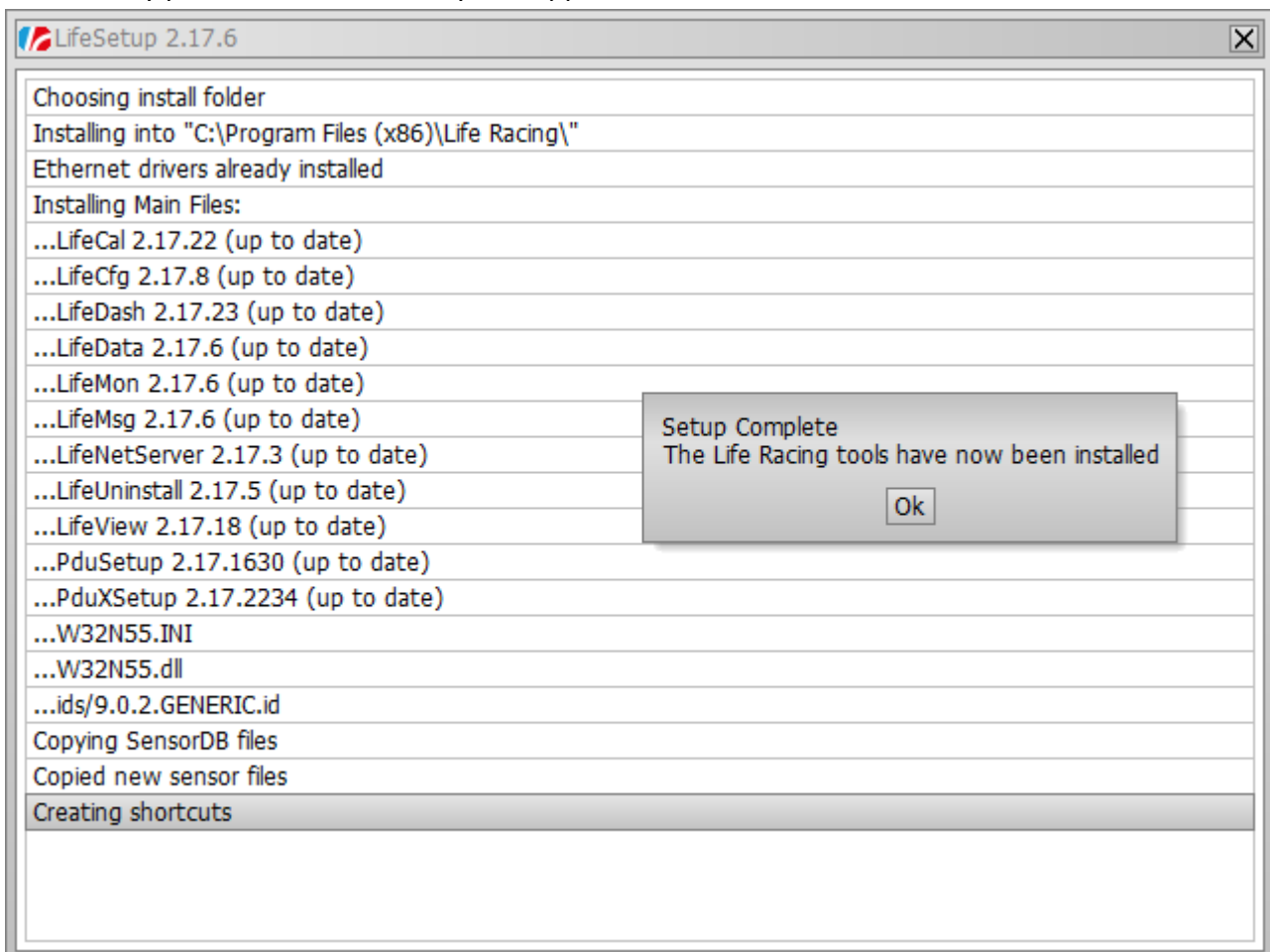
Would you like demo files installed under
your current working directory?

9. Shortcut for each Life application can also be added to the Desktop

Would you like shortcuts for the Life Racing apps added to your desktop?

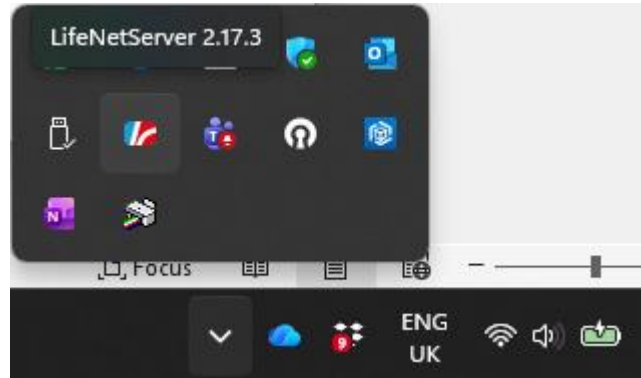
Yes No

10. *Setup Complete* window indicates the successful Installation of Installer. In the background (LifeSetup window), the full list of files Installed in the directory can be seen. If applications are already present in the directory, old application/software number is also listed in brackets.



11. Following the Installation, verify the setup by performing the following:

- Run a Life Application, i.e. LifeMsg, and attempt to connect to a plugged in device (if available)
- If a device is not available, connect USB to ethernet adapter if used, run a Life Application and open LifeNetServer by double-clicking the Life Racing icon found in the taskbar. Note, the icon might be hidden in the bottom right section.

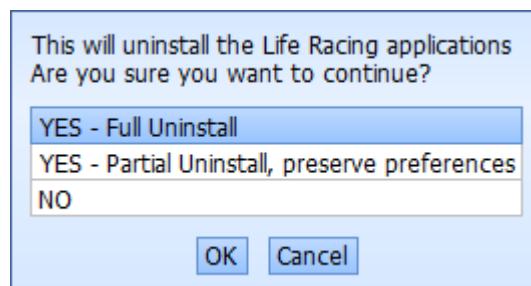


- c. Looking at the LifeNetServer window that is now open, other than Server Local Time (SLT) and Server location, a list of Network adapters should be visible. If not, please read through 'Troubleshooting and fixes' and 'Uninstall process' sections.

Uninstall Process

In case Life Applications need to be uninstalled its advised the below procedure is followed for a successful and complete Install directory deletion. In case the below process is followed due to software issues and a re-installation will follow we recommending backing up important files to the user, i.e. Identity files, Workbooks, etc.

1. Locate "LifeUninstall.exe" located in the Install directory
2. Right-click and click 'Run as administrator' on the executable
3. LifeUninstall will launch and a choice is required to commence with Uninstalling. 'YES – Full Uninstall' is recommended if this process is carried out due to issues described in 'Troubleshooting and fixes'



4. Following complete Uninstall, perform a full restart (a requested restart, not just a shutdown and turn back on)
5. Follow Installation Process for re-installation of Life Applications

Troubleshooting and fixes

Following a successful Installation, issues might still be encountered for various reasons listed below.

Security suite or Virus checker

There are cases where anti-virus software interferes with the Installer. When subsequent reports or quarantined executables are observed, exceptions will need to be added to the anti-virus software to include Installer or Life Applications affected.

Install directory

Instances where the Install directory cannot be the default path, it is vital that the directory is local and not online located. Past support enquiries revealed that some computers had more than one Installation directory which leads to duplication of software. Both of these cases need to be avoided by all means as it can create confusion whilst only one LifeNetServer Instance can run at a time.

If your system does not adhere to the above, a full uninstall and re-installation of our applications will be required for all instances. See 'Uninstall Process'

Administrative access

If the computer used for the Installation does not have Administration access, it is very likely that the Installation will fail and cause connection issues. Even if the Installation completes, LifeNetServer will most probably not detect/recognise drivers used to communicate with Life Racing devices.

Installer executable needs to be 'Run as administrator' or the IT department must be advised for a successful Installation of our applications.

Ethernet drivers

Life Racing products communicate via ethernet. Other than standard ethernet port/s, USB to ethernet adapters can also be used. USB to ethernet adapters MUST be plugged in before running any Life Racing application. If LifeNetServer crashed or the adapter has been plugged in after LifeNetServer is running, ALL Life Applications must be closed, ensuring LifeNetServer is not running in the background, the adapter needs to be unplugged and plugged back in before opening an application again.

Some hardware issues have been experienced in the past (rare occasion) where the ethernet drivers' hardware was damaged or required updates. In these instances, LifeNetServer will not detect these drivers and communication with Life Racing will not be possible. To detect this, follow the verification step 11 found in 'Installation Process' whilst a full uninstall and re-install might be required. See 'Uninstall Process'

Minimum System Requirements

Processor: Intel or AMD only, 1GHz or faster
RAM: 4GB
Operating System: Windows only. Windows 7 or later

IF ANY ISSUES NOT LISTED ARISE OR FURTHER ASSISTANCE IS REQUIRED, PLEASE CONTACT
support@liferacing.com